

## **YOUTHX – SOCIAL-MEDIA COMPETITION TERMS AND CONDITIONS**

### **1 The promoter**

Nedbank Limited, registration number 1951/000009/06 (**we, us, our**) runs this competition and we reserve the right to make it available to a closed target group.

### **2 Competition period**

The competition starts on 1 September and ends on 16 December 2022 (**competition period**).

### **3 Who can and cannot participate in the competition**

3.1 A participant (**you, your**) must:

3.1.1 be between 18 and 26 years old; and

3.1.2 have a valid South African identity document or card.

3.2 Our employees, including temporary and contract employees, associated companies, agents, contractors and sponsors may not participate in the competition.

### **4 The prize**

4.1 Four participants will each win:

4.1.1 a hamper to the value of R6 000 that will include –

4.1.1.1 a R5 000 Avo voucher;

4.1.1.2 5 GB of data; and

4.1.1.3 YouthX merchandise; as well as

4.1.2 a Sony PlayStation 5 gaming console bundle to the value of R15 000.

### **5 How to enter**

5.1 To stand a chance to win the prize, you must, during the competition period:

5.1.1 follow the Unlocked.Me Facebook and/or Twitter page (**social media**); and

5.1.2 answer the questions about YouthX correctly and reply with the hashtag #YouthX.

5.2 'Likes' and 'shares' will **not** be considered for entries into the competition.

### **6 Selection of the winners**

6.1 The random computer-generated draw to select the winners will take place via Microsoft Teams on the following dates, and will be recorded:

6.1.1 6 October 2022 for entries received from 1 to 30 September 2022

6.1.2 4 November 2022 for entries received from 1 to 31 October 2022

6.1.3 8 December 2022 for entries received from 1 to 31 November 2022

6.1.4 20 December 2022 for entries received from 1 to 16 December 2022

6.2 If you win, the following applies:

6.2.1 You will receive the prize only once we have verified and confirmed your details, including your compliance with these terms and conditions.

6.2.2 We will send a message to your social-media account, and you must then give us your cellphone number and address within five business days from the date of our message.

6.2.3 We will try to contact you a maximum of five times. If we cannot get hold of you after the fifth attempt, you will forfeit the prize and we will choose a new winner.

6.2.4 The PlayStation gaming console will be delivered to the address you have given us.

6.2.5 We will send you an SMS, with the details of the Avo and 5 GB data vouchers, on the cellphone number that you have given us.

6.2.6 We will not be responsible for any technical failures affecting your participation in the competition or for any entry that has been left out from participation.

6.2.7 If a dispute arises, our decision will be final and binding on all aspects of the competition, and we will not discuss the matter further.

- 6.2.8 If you do not take up your prize, or if you reject it or forfeit it (if you are forced to give it up because you do not meet a requirement), we will have a separate draw to select another winner in terms of this competition.
- 6.2.9 All costs or expenses relating to the prize that have not been mentioned here are excluded.
- 6.2.10 We will not be responsible for any delays in your taking up the prize.
- 6.2.11 We will not be responsible for any additional conditions that third parties impose.
- 6.2.12 We will give the prize directly to you and not to anyone else, and we will not replace it with cash.
- 6.2.13 We will not be liable for any loss and will not replace any of the vouchers if: your cellphone is lost or was stolen; a third party gained access to your cellphone; your cellnumber was churned or reallocated by the cellphone network provider in terms of RICA and/or the SMS; you deleted the SMS in error or otherwise; or the SMS was automatically deleted from your cellphone due to the settings.
- 6.2.14 We will not be liable for delays or failure to deliver any part of the prize resulting from acts beyond our reasonable control. We will let you know you as soon as reasonably possible if your prize is affected in this manner.
- 6.2.15 We reserve the right to replace the prize at any time with another of similar commercial value.

## **7 General**

- 7.1 All the information about the competition, including information that is published on any competition material, is part of these terms and conditions.
- 7.2 By entering the competition, you agree to be bound by these terms and conditions.
- 7.3 These terms and conditions are available on our website at [www.unlocked.me/potential/competitions/social-media-competition-2022](http://www.unlocked.me/potential/competitions/social-media-competition-2022) throughout the competition period.
- 7.4 If you win, we may ask you to consent in writing to endorsing, promoting and advertising any of our services at no fee. If you decline our request, you will still receive the prize.
- 7.5 By entering the competition, you acknowledge that your personal information needed for this competition will be shared with us and our agents but only to the extent necessary for the competition. Your personal information will be used only in line with South African consumer and data protection legislation.
- 7.6 We may extend, shorten or cancel the competition immediately and without notifying you if it is permitted by law, if we must do so by law, or for reasons beyond our control. If this happens, you will give up any rights that you may have in terms of this competition and you will have no recourse against us, our agents, contractors and sponsors as a result of the extension, shortening or cancellation.
- 7.7 We and our directors, employees, agents and suppliers will not be responsible for any direct or indirect loss or damage resulting from your participation in the competition, or for any accident, injury, harm, damages, costs or death that you or any other person who participates in the prize sustains at any point during the fulfilment of the prize.
- 7.8 This competition is in no way sponsored, endorsed or administered by or associated with Facebook or Twitter.

## **8 More information**

For more information about the competition visit [www.unlocked.me/potential/competitions/social-media-competition-2022](http://www.unlocked.me/potential/competitions/social-media-competition-2022).