



YOUTH X FESTIVAL TICKET PROMOTION TERMS AND CONDITIONS

1 The promoter

Nedbank Limited, registration number 1951/000009/06 (**we, us, our**), runs this promotion. We reserve the right to make it available to a select group of Nedbank clients only.

2 Promotion period

- 2.1 The promotion starts on 4 August and ends on 4 October 2025, or while tickets last, whichever happens first (**promotion period**).

3 Who can and cannot participate in the promotion:

- 3.1 A participant (**you, your**) must:

- 3.1.1 be 18 years or older;
- 3.1.2 have a South African ID;
- 3.1.3 permanently reside in South Africa;
- 3.1.4 be a Nedbank client with a valid Nedbank debit or credit card; and
- 3.1.5 ensure that your accounts are in good standing, which means that they may not be in arrears or have been handed over for legal collection.

4 The offer(s):

- 4.1 If you participate in the promotion you will receive one of the following discounts on your YouthX Festival 2025 ticket(s):

- 4.1.1 100% discount limited to the first 500 participants.

OR

- 4.1.2 50% discount for the remaining tickets available for the event, once the limit of available tickets in 4.1.1 has been reached.

5 How to qualify for the offer

- 5.1 To qualify for the offer in 4.1.1 you must be one of the first 500 Nedbank clients to purchase tickets to YouthX Festival 2025 from Webtickets ([YX25](#)) and pay using your Nedbank debit or credit card.
- 5.2 To qualify for the offer in 4.1.2, you must purchase tickets to YouthX Festival 2025 from Webtickets ([YX25](#)) and pay using your Nedbank debit or credit card.

6 How the offer is given out

- 6.1 If you qualify for the offer, the following applies:
- 6.1.1 You will receive the offer only after we have verified and confirmed your details, including your compliance with these terms and conditions.
 - 6.1.2 The 100% discount will be applied automatically on checkout, limited to two (2) tickets per customer, while tickets last.
 - 6.1.3 Once the ticket limit in 4.1.1 has been reached, the 50% discount will be applied automatically on checkout, limited to four (4) tickets per customer, while tickets last.
 - 6.1.4 We will not be responsible for any technical failures affecting your participation in the promotion or if your entry has been left out from participation.
 - 6.1.5 If a dispute arises, our decision will be final and binding on all aspects of the promotion, and we will not discuss the matter further.
 - 6.1.6 All costs or expenses relating to the offer that have not been mentioned here are excluded.
 - 6.1.7 We will not be responsible for any delays in your taking up the offer.
 - 6.1.8 We will not be responsible for any additional conditions that third parties impose.
 - 6.1.9 We will give the offer directly to you and not to anyone else, and we will not replace it with cash.
 - 6.1.10 We will not be liable for delays or failure to deliver any part of the offer resulting from acts beyond our reasonable control. We will let you know as soon as reasonably possible if the offer is affected in this way.
 - 6.1.11 We reserve the right to replace the offer at any time with another offer for the same commercial value.



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7 General

- 7.1 All information about this promotion, including information that is published on any promotional material, is part of these terms and conditions.
- 7.2 By participating in the promotion, you agree to be bound by these terms and conditions.
- 7.3 These terms and conditions are available on our website at nedbank.co.za and youthxbynedbank.co.za throughout the promotion period.
- 7.4 We may ask you to consent in writing to endorsing, promoting and advertising any of our services, without payment. If you decline our request, you will still receive the offer.
- 7.5 By entering and participating in this promotion, you acknowledge that your personal information needed for the promotion will be shared with us and our agents, but only to the extent necessary for this promotion. Your personal information will be used in line with South African consumer and data protection laws.
- 7.6 We may extend, shorten or cancel the promotion immediately and without notifying you if it is permitted by law, if we must do so by law, or for reasons beyond our control. If this happens, you will give up any rights that you may have in terms of this promotion and you will have no recourse against us or our agents, contractors or sponsors as a result of the extension, shortening or cancellation.
- 7.7 We or our directors, employees, agents or suppliers will not be responsible for any direct or indirect loss or damage resulting from your participation in the promotion, or for any accident, injury, harm, costs, or death that you or any other person who participates in the offer sustains at any point during the fulfilment of the offer.

8 More information

For more information about the promotion, email us at socialmedia@nedbank.co.za